

Nature of Business

• 1. Healthcare Consultancy

• 2. Medical Tourism



1. Hospital and Clinic Turnkey Project's

- ➤ Best Architectural Hospital & Clinic.
- > Precise Construction with time bound delivery of projects.
- > Total Hospital & Clinic turnkey solution under one roof.
- ➤ More than 20 years experience in Hospital and Clinic Turnkey Project's



2. Hospital and Clinic Management

- ➤ Strategic planning and operational setup.
- ➤ Accreditation support (NABH, NABL, JCI).
- > Staff recruitment, Training, and Performance evaluation.
- Financial management and revenue optimization.



3. Diagnostics and Laboratory Setup

- > Feasibility analysis and infrastructure planning.
- > Equipment procurement and installation.
- ➤ Operational setup and compliance assistance.



- 4. Empanelment Support with Insurance and Corporates
- ➤ Assisting hospitals and clinics in empaneling with health insurance companies.
- ➤ Facilitating tie-ups with corporates for employee healthcare programs.
- ➤ Streamlining documentation and compliance for empanelment processes.
- Negotiating favourable terms and packages with insurers and corporates.



- 5. Health Camps and Community Initiatives
- > Organizing health camps for corporates, schools, and rural areas.
- > Offering screenings for diabetes, hypertension and other conditions.
- > Partnering with hospitals and specialists for consultations and referrals.
- ➤ Promoting preventive healthcare awareness through workshops and seminars.
- ➤ Collaborating with NGOs and community groups for large-scale health drives.

6. Senior Care Services

- > Designing and managing senior living facilities.
- > Developing geriatric care protocols and wellness programs.
- > Rehabilitation and palliative care services.



7. Healthcare Branding and Marketing

- Market research and patient engagement strategies.
- ➤ Digital marketing and reputation management for healthcare providers.
- ➤ Community healthcare awareness initiatives.



8. Regulatory and Compliance Support

- ➤ Guidance on licenses, certifications, and regulatory compliance.
- > Risk management and quality assurance.



9. Technology Solutions

- ➤ Implementation of Hospital Information Systems (HIS) and EMR systems.
- Integration of telemedicine and digital healthcare tools.
- > Data analytics and patient care optimization.





TYPES OF MEDICAL TOURISM

- Irrespective of where you are, We helps you identify the best hospital/ treatment centre for your medical condition. The right treatment centre could be available either locally or abroad.
- There are therefore three types of Medical tourism:



Just like domestic tourism, this means travelling from one city/ town to another city/town within the same country for medical treatment

This means people travelling from another country to seek medical treatment in your country.

This means leaving your country of residence to travel to another country abroad for medical treatment.



Mission, Vision & Quality

VISION QUALITY

To be the best and most reliable medical tourism company that exceeds the expectations of our patients.

Our common effort is to provide high quality, accredited and transparent healthcare at affordable rates to all of our customers.

MISSION

Firmly adhere to the required standards and use our vast knowledge, in the field of medical tourism, to deliver vital, quality and on-time services. Supporting our clients so that they feel at home in addition to the language and culture beyond borders.



Journey Of Medical Tourist

01

CONNECT

Connect directly with the Viva Serenity team. Fill out the form on our website, call us or send us an email.

02



INTERVIEW

Interview with

accredited Viva

Medical

consultants.

03



ANALYSIS

Analysis of previous medical records and any other medical examination.

04



ADVICE

Expert advice on treatment options available and cost assessment. Viva Serenity negotiates costs for you with the destination hospital.

05



06



07



TRAVEL

Travel arrangements such as visas, flights and accommodation

TREATMENT

Treatment at the destination hospital

FOLLOW UP

Post-treatment follow-up at home, upon return to your home country/city/town



1. Patient Coordination and Travel Assistance

- ➤ End-to-end travel and visa support for medical tourists.
- > Assistance with accommodations and local transportation.



2. Hospital and Treatment Coordination

Identifying top hospitals and specialists for specific treatments.

Arranging consultations and personalized treatment plans.

Managing patient records and documentation.



3. Post-Treatment Care

- > Follow-up consultations and rehabilitation support.
- > Wellness packages, including spa and recovery retreats.



4. Cost Management and Transparency

- > Providing estimates for treatments and packages.
- ➤ Ensuring cost-effective solutions without compromising quality.



5. Local and Cultural Assistance

- > Language interpretation and translation services.
- ➤ Personalized travel experiences and tourism packages.



6. Health Insurance and Legal Support

- ➤ Guidance on insurance coverage and claim processes.
- > Ensuring compliance with legal formalities in medical tourism.



Our Values

AUTHENTICITY

We maintain honesty, integrity and transparency in our business dealings with and on behalf of our clients and associates.



We understand that obtaining medical treatment abroad is of the utmost importance and a matter of concern for your health. Therefore we only choose the best resources for our client's.



Our common effort is to provide high quality, and transparent service's at affordable rates for all of our customers.



Why Choose us

- Our services meet certified standards of quality and good practice.
- We offer advice based on the exact needs, helping you make the right medical decision.
- We are with you every step of the way and are in constant communication with You.
- We strive to treat each customer in a unique way according to their medical needs, expectations and comfort.
- We are recognized for our professional approach and our empathetic attitude towards our clients,

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